



JEANNETTE EXONERATION INFORMATION

Section 609.

The Authority superintendent shall have the authority to exonerate charges based on the following guidelines.

*Exonerations can only be applied to charges for the PREVIOUS billing period.

*Bills can only be exonerated in the month following the due date.

First Quarter – April

Second Quarter – July

Third Quarter – October

Fourth Quarter – January

For a single family dwelling to be considered vacant, the water consumption MUST be **LESS THAN 1,000** gallons for the billing quarter in question.

For a multi-family dwelling with a single water meter, the water consumption MUST be **LESS THAN 6,000 gallons per unit** for the billing quarter in question to be considered vacant.

Example:

- A three (3) unit dwelling using 6,000 gallons in a billing quarter, can have two (2) units exonerated.
- If the water consumption is between 6,000 gallons and 12,000 gallons, one unit (1) can be exonerated.
- If the consumption is over 12,000 gallons, no exonerations will be given.

*Exonerations ONLY apply to units that have been vacant for an ENTIRE billing quarter. NO additional prorating shall be calculated.